What’s New in the GM EPC

The GM Next Gen EPC has numerous new features designed to make finding the right part faster and easier. For detailed instructions on using each feature, select User Guide from the Help menu within the EPC.

Graphical Navigation

This version of the EPC gives you an additional, new way of navigating through the catalog. Graphical navigation is not simply a visual representation of the Group or Major Group index you see in List style. Instead, Graphical navigation groups related parts into six overall categories.

Common Navigation for Every Vehicle

Once you have navigated to a Group or Major Group, or entered a VIN, you can switch to a Graphical Catalog Navigation Style.
Graphical Navigation

System-based Grouping

All the parts associated with a particular repair will be found in the same group, removing the need to navigate to multiple locations to find the necessary parts.

Note: if you have not entered a VIN, you must manually select an engine type before being able to see the data in groups 3A and 3B.

Detailed Pictures or Text Selection

Choose whichever you prefer. The data is the same in both views, and leads to the traditional side-by-side display.
Changes to the Side-by-Side Display

We’ve updated the side-by-side display with a modern, intuitive interface. The illustration appears on the left-hand side of the screen, with the parts list on the right. This places the part numbers closer to the illustration.

The Note icon appears yellow when a note is available. Click the Note icon to view the note.

To filter part text information, type text in the *Type to narrow* field.

Click a grey plus icon to add the part to the shopping list.

Place your cursor on the illustration and use the mouse wheel to quickly zoom in or out. Click and drag to move around in the zoomed-in view.

Click an icon in this column to view part details. (See next page)
The new Part Details window provides access to relevant part information, all in one place.

The top section displays basic information about the selected part and its usage.

Buttons at the top let you add the part to your current shopping list, add a note to the part, or, if you accessed the part details from the Search Results window, go to the location in the EPC that is shown in the Location field.

The bottom section displays more information for the part as determined by the selected tab. A tab appears only when the associated type of information is available for the selected part.
Notes

The Notes feature has been improved to allow users to add notes to parts, VINs, groups, or EPC locations. You can modify, print, or delete any note you create.

For example, a new VIN Note indicator displays information about the VIN before you enter the catalog. These notes will appear whenever you enter a VIN that has a note available, including business-critical VIN notes supplied by GM.

You can still enter a complete VIN, or only the last six or the last eight digits of a VIN.

In some regions, you can also enter a Registration number or Tag number.
The Jobs feature lets you open multiple job searches simultaneously. For example, if you are using the EPC to find parts for a customer on the phone, and a service technician needs parts at the counter, you can assist both without losing the work you’ve already done! You can open up to 25 jobs.

When you open the application, a single blank job tab is displayed. As you navigate through the EPC, the tab’s label changes to reflect your location, and can be easily renamed.

**Note:** The Save Job feature replaces the EPC 4 Bookmarks tool, which allowed you to open only one job at a time. Any bookmarks you saved in EPC 4 will be transferred automatically to the updated EPC and available in the Manage Jobs window.

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The menu bar is now located at the top right of the EPC window. Use the pull-down menus to view additional parts information, manage user data, configure settings, and view the online help.

If a feature is greyed-out, this means that a vehicle must be selected first or that the feature is not available for that particular catalog.
Searching for parts is quicker and easier in the updated GM EPC. A powerful new search engine delivers advanced search capabilities.

Type directly in the Enter Shortcut or Search field, or click the Search icon to open the Search window.

**One Search:** No need to specify whether you are entering a part number, description, or other type of data, simply type in your search term and go!

* Use checkboxes to limit or expand your search criteria.

**Auto-complete:** Type at least three characters into the Search field and the updated EPC will suggest part names and synonyms.

**Tabs** allow you to view specific types of search results.

**Relevant Results:** The updated EPC uses advanced logic to display the most relevant search results first.

**Full Text Searches:** The updated EPC now searches the entire part record for whatever you type, instead of just the noun. This returns more complete, accurate search results.

* Some features may vary depending on your market.
We have made many changes to streamline the shopping list and make it easier to use.

Initially, the shopping list is hidden from view. You can see the shopping list toolbar at the bottom of the screen.

Click the Restore Shopping List icon. The shopping list pane appears at the bottom of the screen.

Icons on the shopping list toolbar let you manage all your shopping lists, save the current shopping list, add a part manually, clear all parts, email the shopping list, and even send parts to your DMS and choose which prices to show, if you have configured a DMS integration.

To remove a single part from the shopping list, click the Delete icon next to the part in the shopping list.

You can even use the parts in the shopping list to create an estimate for your customer with a single click of a button.

See the next page.

* Set the pricing level displayed in the shopping list.

* Some features may vary depending on your market.
Create an Estimate

The Estimate window is divided into three main sections and a button bar.

You can add information about the dealer or customer, including a PO or Account number.

Vehicle information, along with parts and prices from the shopping list, are imported automatically into the window.

In the bottom section of the Estimate window, you can enter labor and shipping information or make adjustments to the total estimate.

Use the Hide Part Numbers checkbox to hide or show part numbers on the estimate.

Use the buttons at the bottom of the window to create a PDF of the estimate, Print or Email the estimate, or Close the estimate without saving it.
Service and Parts Bulletins

*To view all bulletins available in the selected catalog, select View Service Bulletins from the Information menu.

Where bulletins are available, view, manage, and search service and parts bulletins in a new easy layout. Service bulletins become accessible once you have navigated to a vehicle or entered a VIN.

* Some features may vary depending on your market.
If you prefer a visual style of navigation, you can also choose to see Models as thumbnails, instead of a list.

At the top of the screen, click Settings → Application Settings to open the Application Settings window.

On the General Settings tab, click the drop-down arrow in the Model Index Layout field and select List or Thumbnail.

Choose whichever you prefer; the data presented is the same in both views.
Adjustable Font Size

Globally change your preferred font size throughout the EPC in a single setting.

At the top of the screen, click **Settings → Application Settings** to open the Application Settings window. On the General Settings tab, change the **Font Size** setting, and click **Apply**.

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### Additional Enhancements

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